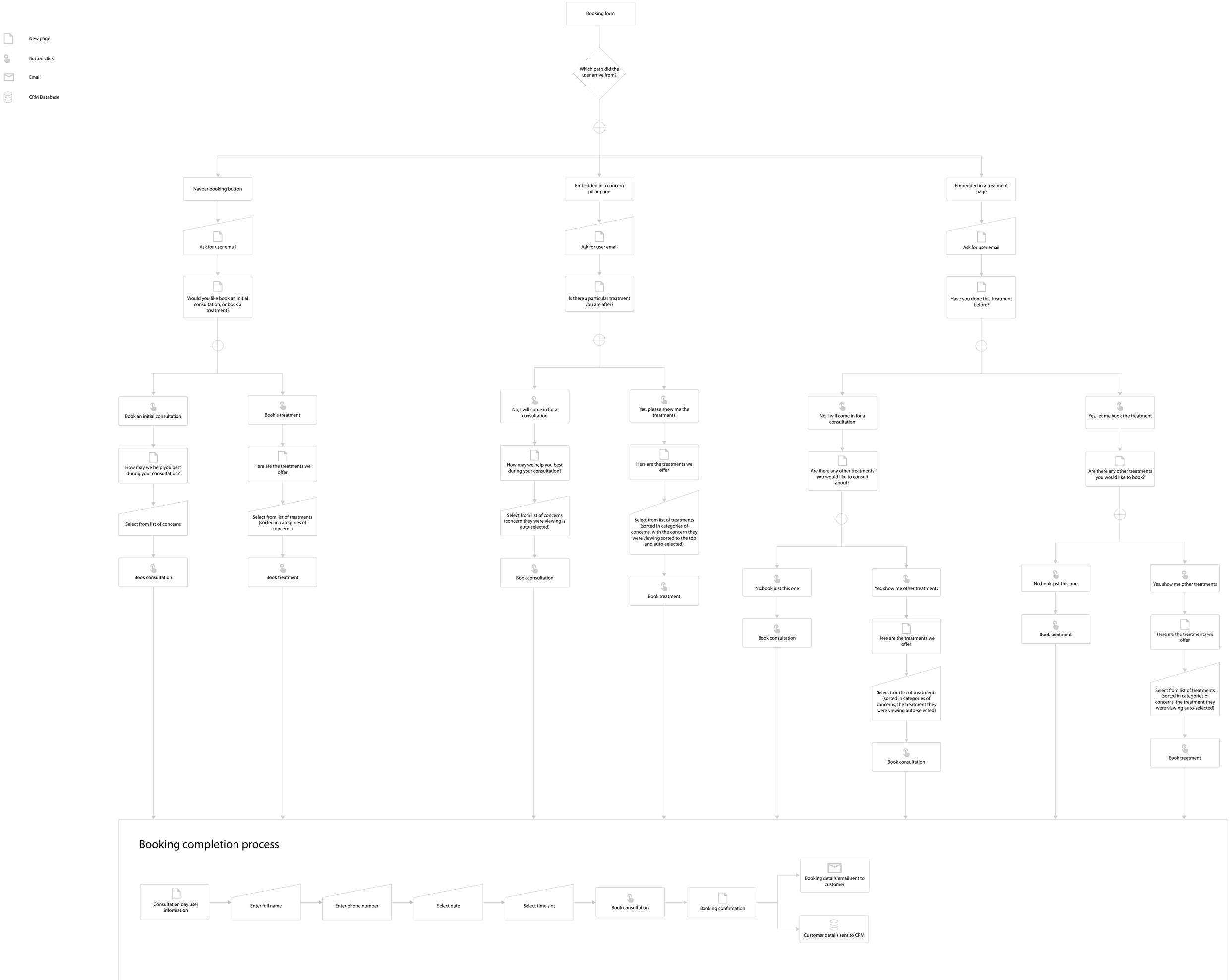
New page
Button click
Email
CRM Database
Booking form
Which path did the user arrive from?
Navbar booking button
Ask for user email
Would you like book an initial consultation, or book a treatment?
Book an initial consultation
How may we help you best during your consultation?
Select from list of concerns
Book consultation
Book a treatment
Here are the treatments we offer
Select from list of treatments (sorted in categories of concerns)
Book treatment
Embedded in a concern pillar page
Ask for user email
Is there a particular treatment you are after?
No, I will come in for a consultation
How may we help you best during your consultation?
Select from list of concerns (concern they were viewing is auto-selected)
Book consultation
Yes, please show me the treatments
Here are the treatments we offer
Select from list of treatments (sorted in categories of concerns, with the concern they were viewing sorted to the top and auto-selected)
Book treatment
Embedded in a treatment page
Ask for user email
Have you done this treatment before?
No, I will come in for a consultation
Are there any other treatments you would like to consult about?
No,book just this one
Book consultation
Yes, show me other treatments
Here are the treatments we offer
Select from list of treatments (sorted in categories of concerns, the treatment they were viewing auto-selected)
Book consultation
Yes, let me book the treatment
Are there any other treatments you would like to book?
No,book just this one
Book treatment
Yes, show me other treatments
Here are the treatments we offer
Select from list of treatments (sorted in categories of concerns, the treatment they were viewing auto-selected)
Book treatment
Booking completion process
Consultation day user information
Enter full name
Enter phone number
Select date
Select time slot
Book consultation
Booking confirmation
Booking details email sent to customer
Customer details sent to CRM